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When replying please quote

Ref: CAK/EC/05/16/L (32)

Date: 3rd June, 2019

Messrs TLO Law Associates
R8 Lange Lange Apartments
Jakaya Kikwete Road
P.O Box 12189-00100
NAIROBI.

Attn: Jude Obiero

COMPLAINT ON SAFARICOM LIMITED'S ABUSE OF DOMINANCE IN ITS MONOPSONY MARKET AS A DOWNSTREAM CONSUMER FROM ITS COMPETITORS IN THE UPSTREAM MARKET SPECIFICALLY ON THE SUPPLY OF INNOVATIVE SOLUTIONS AIMED AT IMPROVING ITS MPESA BUSINESS

The above subject matter refers.

We acknowledge receipt of your letter, Ref: KO/002JM/020 dated 29th May, 2019, against Safaricom PLC. We are reviewing the contents therein and shall revert substantively in due course.

G. Mokaya
For: Director-General

